

News and Information

from the Tennessee Division of Consumer Affairs

615.741.4737 or toll-free 800.342.8385

www.state.tn.us/consumer

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Tennessee Division of Consumer Affairs Releases Buyer Beware List

The Tennessee Division of Consumer Affairs has released its Buyer Beware List. Consumers can obtain a copy of the list by visiting the Division's website at www.state.tn.us/consumer or they can call the Division toll free at 800-342-8385.

The Division is publishing this list to help inform consumers of businesses that have not responded to the Division concerning these specific written complaints and to encourage businesses to respond in a timely manner to the Division when presented with consumer complaints.

Caveat Emptor (let the buyer beware) is a list of businesses that have had written complaints filed against them with the Tennessee Division of Consumer Affairs and have not satisfactorily responded to those complaints. These complaints were closed within the period of July 1999 through December 1999. At least two written attempts were made to contact the company concerning the complaints.

This list does not validate the complaints against the businesses, but is notice that the businesses did not respond to these specific complaints listed. No further investigations into the complaints were made beyond the initial written correspondences. The addresses, contacts and business names used were supplied by the consumer.